

RESIDENTIAL



Snow Removal Service Details

The snow removal service includes at least the property's front walkways/landing, city walk, and driveways. Other areas may be specified upon request. When possible, snow will be cleared edge to edge of the specified clearing area. Snow is pushed & piled on the property (typically grassy areas). Snow will be removed around all parked vehicles and De-Icer (*upon request*) will be applied where needed at the time of clearing.

Additional visits to the property needed due to drifting snow, ice build-up, etc. are charged your agreed upon push fee.

Special Add On Service

* **Car Brushing:** This services is an additional requested service for removing ONLY snow off of your vehicle or vehicles, NO ICE SCRAPING. We would do this prior to snow removal so the snow is completely cleared off driveways. This service is a \$10.00 charge per vehicle per snow storm. For Example: if we have to visit your home either 1, 2, or 3x for a snow storm, you would only be charged 1X no matter how many times we remove the snow off your vehicle. If you request this service, vehicle must be in the driveway. We will not remove snow off of cars along roadways. If your vehicle is not in the driveway during a snow storm you will not be charged even if you requested this service. No Car, No Charge :)

Snowfall Accumulation and Time Frame

Contractor agrees to dispatch its crews and equipment to the property after an accumulation of 2 inches. Any amount under 2 inches will not merit Contractor to service the property.

Contractor agrees that properties will be done as quickly as possible while meeting quality and expectations from the Client. All properties should be completed within 24 hours after accumulation.

Please Note: When we show up to your property and the snow has been removed by You or a kind neighbor you will be charged a push fee. Please email or call us if you do not want us to show-up for a particular snow storm. If we do not receive a call or email from you in a timely manner and visit your property, a 1X Push fee will be applied to your invoice.

When a snowfall is forecast to produce more than 2 inches, Contractor will re-visit the property once every 3 to 4 hours until snowfall stops. In order to service all its clients, Contractor cannot agree to service Clients property more than once per 3 to 4 hour period. Multiple visits to the property per day may be requested. A minimal push fee per visit will be charged.

When a snowfall forecasts (1 to 3 inches), Contractor will wait for the snowfall to end before dispatching crews. **With Heavy snow accumulations, we may only visit the property 1, 2 or 3X but you will be charge by the inches that is being pushed (NOT PER VISIT) for every 1-3 inches of snow, is considered 1 push fee. (For Example: 12" snow fall we may visit your property 1X but you would be charged for 4 pushes, because 1-3" inches of snow is considered 1 push.)**

Payment

Due to the nature of snow removal and Contractor's service of unlimited clearings per month. All Invoices will be sent out Monthly. Price can vary by property. Please refer to your set per push fee. A card or checking account needs to be placed on file. All invoices will be ran on the 1st of each month for the services provided. All invoices will be sent out 1 week before the end of each month. This will allow you to look over your invoice for any questions that you might have prior to accounts being paid.

Work Outside Scope of Contract

Work requested to be done outside the scope of this contract will be charged at an agreed upon price. Examples include, but are not limited to:

- Revisiting property to clear drifting snow
- Extra ice melt applications for sidewalks, driveways
- Hauling & Removal of Tree Branches & Limbs

Performance

Contractor shall perform all Services diligently and in a good, professional, and first class manner, using good quality materials, equipment and workmanship, and in a safe and timely manner.

Contractor shall have total control of the work and shall be solely responsible for the means, methods, techniques, sequences, procedures, and equipment needed to complete the job. Contractor will also be responsible for and shall restore at its expense all damage to the property of the Client caused by Contractor in the performance of the work.

Contractor agrees to complete the work to the best of its ability to meet or exceed Clients' expectations. Safety, professionalism, care, and consideration will be used to ensure Client is satisfied with the work as outlined in this agreement.

Insurance

Contractor states that general liability coverage of \$2,000,000 is in place in the event that damage occurs to the property.

Snowfall Removal is completed 24-7 including All Holidays.